



## The Integrator and Project







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### NAVCO Credit Union Customers

#### OUR TOP 10 CREDIT UNION & FINANCIAL CUSTOMER'S

- BRANCH LOCATIONS = +19,000
- **TOTAL WITH ATMs = +40,000**



THREE OF OUR TOP 10 CUSTOMERS
ARE FINANCIAL INSTITUTIONS





#### NAVCO Credit Union Customers

BETHPAGE FCU
COMMUNITY HEALTHCARE CU
CREDIT HUMAN FCU
ESL FCU
FIRST FINANCIAL CU
GESA CU
JOVIA FINANCIAL CU
KINECTA FCU
LA LOMA FCU

LOWER EAST SIDE PEOPLE'S FCU
METRO CU
MILLBURY FCU
NORTHEAST CU
NUMARK CU
OCEAN FINANCIAL FCU
PREMIER COMMUNITY CU
TUSCON FCU
VELOCITY CU





#### Federal Trade Commission

#### 2021

- 2.8 million fraud reports from consumers
- \$5.8 billion in total losses







## American Banking Journal

For every \$1 in loss to fraud the bank sees \$4 in cost

NOT factoring in the loss to reputation





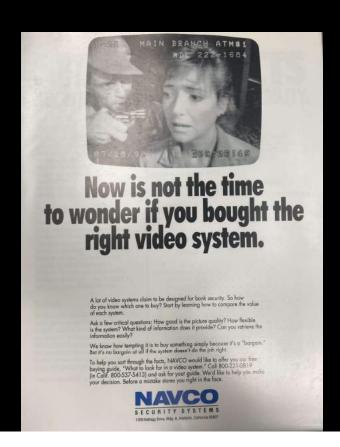


## Fraudsters Adapt

- Phishing/Posing as their financial institution
- Identity Theft
- Credential Theft
- Wire Fraud
- Money laundering
- Application Fraud
- Fraud as a Service (FaaS)







#### On the Inside

"It is no exaggeration to say that the greatest fraud risk that financial institutions face walks through their doors every morning and sits down to work!"

... Robert Owusu, Chartered Institute of Bankers

2,504 internal fraud cases assessed by ACFE accounted for an estimated \$3.6 billion in losses





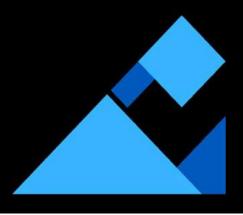


## New Challenges...

- 1. Organizational change can't keep up with Security Risks
- 2. Flexible work arrangements make it harder to track who's on-premise
- 3. Cyberattacks are taking advantage of connected physical digital devices
- 4. Labor shortages make adequate staffing difficult
- 5. Increased crime rates due to economic uncertainty







## Major Technologies

**Access Control** 

**CCTV** 

**Intrusion Detection** 







#### **Access Control**

#### Top 6 drivers to upgrade Access Control

- 1. User Convenience
- 2. Improving security profile with new technology
- 3. Moving to touchless solutions
- 4. The need to comply with new regulations
- 5. Current system is near End-of-Life
- 6. Better integration with enterprise systems







### Access Control Tech Trends

Mobile access/apps

Touchless entry

**Smart Building integration** 

Cloud hosted

**Biometrics** 

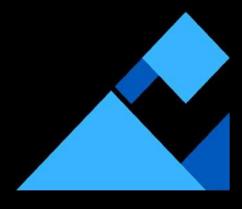
Access Control as a Service

**Indoor Identity Positioning** 

**Energy Savings** 







#### **CCTV**

#### Top 6 drivers to upgrade CCTV

- 1. Minimize banking fraud by employees
- 2. Support with crime investigations
- 3. Remote access to footage
- 4. Reduce ATM thefts, vandalism, and loitering
- 5. Booster customer confidence
- 6. Digital data storage on prem and cloud

#### Two Brains are Better than One

As Security Officer for your bank, you've got a real picnic, right? You get to investigate all kinds of fun ... Like bad checks, holdups, dishonest employees, etc. And since these events are so commonplace nowadays you've got plenty to do. That's good because "busy, busy, busy," is the President's motto?!

Chances are you've got a lot on your mind. That's why you need NAVCO's "Brain" T.M. (to be specific, our Source Identifier System). It helps you do your job better. When combined with our IDENTI-VISION Closed Circuit TV System, the Brain T.M. can a.) Review a teller's activity for an entire day in 12 minutes. b.) Snatch any picture re-

corded in your bank off the tape and hold it indefinitely (even if you turn the system off over-

c.) Make reviewing surveillance tapes child's

play.

The Brain ™ remembers. That's because as each picture is recorded on your video tape recorder, it is coded by the Special Frame Encoder. So that if you have a 4-camera system, you only

need watch the replay of the camera you want to see. The Brain T.M. skips the unwanted frames, but remembers them, in case you want to see them later. And because the Brain T.M. is equipped with a solid state memory, replay is perfect, and can be accelerated.

Think of it—no more

Think of it—no more watching the screen for hours looking for the right picture. No more sweaty palms while the police moan about "What's taking so long".

NAVCO's Brain<sup>T,M</sup> Source Identifier System can be added to any existing video system. No matter how old, or how new. By adding simple NAVCO component to your system, you can have an assistant that takes

a lot of drudgery out of your job—and makes your surveillance system more effective. And unlike many assistants, the Brain TM never asks for a raise.

The Brain T.M. Source Identifier System is another first from North American Video Corporation and another exclusive IDENTI-VISION Systems accessory. Have we got you interested? Imagine how excited you'll be when you find out the price! (About 520 per month, per branch.)\*

Call collect or write today for the particulars,



\*Estimated cost based on 3 or more branches.

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## CCTV

Artificial Intelligence

Mobile access/apps

Edge Computing / Analytics

Cloud hosted

Physical security and cybersecurity are merging

**CCTV** as a Service



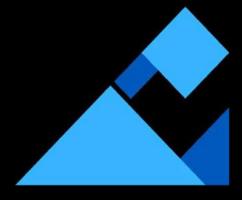


### Intrusion

#### Top 6 drivers to upgrade Intrusion system

- 1. Regulatory Compliance
- 2. Leverage wireless technology
- 3. Enhanced integration with other systems
- 4. Remote configuration options
- 5. Current system is near End-of-Life
- 6. Ease of use





## Intrusion Tech Trends

Manufacturers are moving to a service focused model

Growing connectivity - IoT

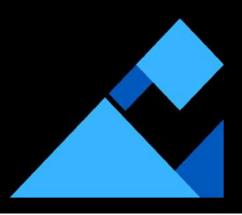
**Smart Building integration** 

Could centric product development

Wireless, two-way communication



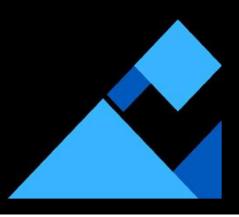




#### What is YOUR Technology Roadmap?

- What are your top 3 security goals as a company?
- Maintain Existing Infrastructure?
- Build an infrastructure?
- Justify a Cost to update and replace





# What is an Electronic Security Integrator

An outsourced security expert whose sole focus is to be your trusted advisor on how to keep your employees safe and assets secure

#### Top benefits of a quality Security Integrator

- Discovery to implementation plan
- Expert product knowledge and integration capabilities
- Expert Project Management and Installation Teams
- · Expert programming and commissioning ability
- Uses technology to lower maintenance cost
- Lower total cost of ownership
- Coverage in your geography
- Vetted, reliable, subcontractor network







## NAVCO's Seven Step Process

- 1. Assess YOUR needs
- 2. Develop a strategy with YOUR team
- 3. Develop a 1-3-5 year vision with YOUR team
- 4. Ensure every solution is future minded
- 5. Design, Manage, and Implement YOUR solution
- 6. Train YOUR team
- 7. Develop and provide ongoing support





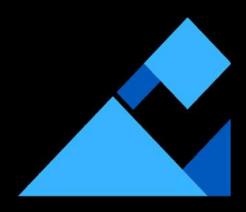


## NAVCO Project Managment

Streamline your projects for cost savings & efficiencies

- ✓ Eliminate unnecessary expenditures while maximizing protection
- ✓ Minimize impact of unforeseen events, enhance project resilience and success
- Regular updates, status reports, & clear communication channels
- ✓ Quality assurance to meet & exceed standards
- Customized communications to meet your specific needs





### Remote Admin Services



Monitor Health Alerts
Check Hard Drive Retention
Auto-Dispatch for Required Visits
Add/Remove/Modify User Groups
1 Evidence Retrieval Per Month
Manage NVR Software Updates Annually
Camera License Mgmt. Renewal - Billing

Provide Quarterly Standard Efficiency ROI Reports (remote fix rate/dispatch report)

\*\*Customer IT Support REQUIRED Maximum of 32 Cameras per Server



Walk / Test all Zones
Check all Battery Levels
Replace Wireless Batteries
Train Customer on Use
Check all Communication Paths



Database Accuracy
Verify Customer Door Schedules
Check all Locking Hardware & Clean / Adjust
Check all Card Reader Functionality
Check all Door Alignment & Recommend
Adjustments



#### Site Audit Evaluation Services



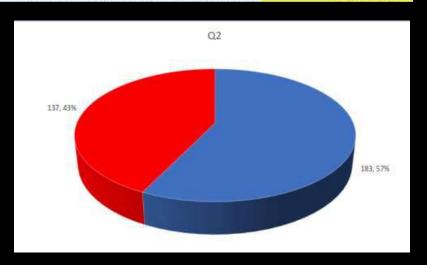
Clean all Cameras
Check all Connections at Switch & DVR
Verify all Camera Views are Correct
Check & Clean DVR
Take photos of DVR Installation & Network Rack
Customer Refresher Training (2 times per year)
Make Repairs / Recommendations/Password
Updates and ADMIN

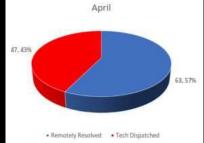
- Receive a detailed, multipage site report with photos of your system components and recommendations
- NAVCO Certified professionals will keep your security system running smoothly
- Free up your employees to focus on the business of your business

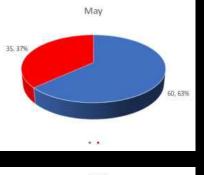
\*Significantly lower costly and disruptive failures by planning upgrades with onsite intelligence\*

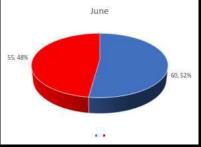
Remote Admin Services Compared with Traditional Service

			% Remotely Resolved	Managed Services Invoiced	Total Service Invoiced	Est. Savings VS. 100% Disptached
110	63	47	57.27%	\$680.00	\$10,754.77	\$34,620.23
95	60	35	63.16%	\$616.25	\$8,630.84	\$30,556.66
115	60	55	52.17%	\$759.00	\$16,826.56	\$30,610.94
320	183	137	57.19%	\$2,055.25	\$36,212.17	\$95,787.83
	Alerts 110 95 115	Alerts Resolved 110 63 95 60 115 60	Alerts         Resolved         Dispatched           110         63         47           95         60         35           115         60         55	Alerts         Resolved         Dispatched         Resolved           110         63         47         57.27%           95         60         35         63.16%           115         60         55         52.17%	Total Alerts         Remotely Resolved         Tech Dispatched         % Remotely Resolved         Services Invoiced           110         63         47         57.27%         \$680.00           95         60         35         63.16%         \$616.25           115         60         55         52.17%         \$759.00	Alerts         Resolved         Dispatched         Resolved         Invoiced         Invoiced           110         63         47         57.27%         \$680.00         \$10,754.77           95         60         35         63.16%         \$616.25         \$8,630.84           115         60         55         52.17%         \$759.00         \$16,826.56











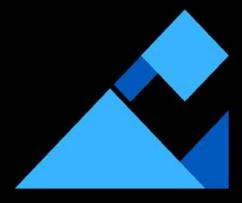
## We Can Help You....

### Down the Stretch

- Define YOUR challenges
- Outline and implement a well-designed solution
- Define and track tangible results
- Celebrate!







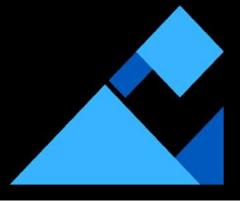


## WHY NAVCO?...

- 52 YEARS AGO...WE GOT OUT START IN THE FINANCIAL INDUSTRY
- WE KNOW CREDIT UNIONS AND THEIR CHALLENGES
- WE ARE LOOKING FOR LONG TERM PARTNERSHIPS WHERE WE CAN ADD VALUE
- WE ARE THE INTEGRATOR THAT THE BANKING GIANTS USE









## The Recipe...

Jarden march Blueberry muffino

12 C futter

2 C Flower

1 C Sugar

1 C Sugar

2 Lap Brking Powd On low speed cream butter

2 Lap Brking Powd to Quar until Fluffy had

12 C milk ben lagge , at a time mix until

2/2 C blueberries blinded. ald flow, bkg piwder

2 top sugar for hernately with milb

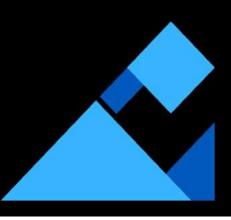
Flow blueberries ptir by

hand, Greavetin, Sprinkle

Sugar on top











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www.NAVCO.com

Visit booth 100 at the Launch Credit
Union Show

tomorrow or contact
me for more
information on how
NAVCO can help
secure your future!



